

### 115TH CONGRESS 1ST SESSION

# S. 552

To amend the Truth in Lending Act and the Electronic Fund Transfer Act to provide justice to victims of fraud.

### IN THE SENATE OF THE UNITED STATES

March 7, 2017

Mr. Brown (for himself, Mr. Leahy, Mrs. Murray, Mr. Wyden, Mr. Durbin, Mr. Reed, Mr. Menendez, Mr. Sanders, Mr. Casey, Mr. Whitehouse, Mr. Warner, Mr. Merkley, Mr. Franken, Mr. Blumenthal, Mr. Schatz, Ms. Hirono, Ms. Warren, Ms. Heitkamp, and Mr. Van Hollen) introduced the following bill; which was read twice and referred to the Committee on Banking, Housing, and Urban Affairs

# A BILL

To amend the Truth in Lending Act and the Electronic Fund Transfer Act to provide justice to victims of fraud.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Justice for Victims
- 5 of Fraud Act of 2017".
- 6 SEC. 2. FINDINGS.
- 7 Congress finds that—

- 1 (1) the Bureau of Consumer Financial Protec-2 tion found that Wells Fargo management imple-3 mented sales incentives, including an incentive com-4 pensation program, in part to increase the number 5 of banking products and services that its employees 6 sold to its customers;
  - (2) the Bureau of Consumer Financial Protection found that Wells Fargo employees engaged in improper sales practices to satisfy sales goals under an incentive compensation program of Wells Fargo, including opening as many as 1,534,280 checking accounts and 565,443 credit card accounts using information of consumers without their knowledge or consent between May 2011 and July 2015;
  - (3) Wells Fargo successfully claimed in Jabbari v. Wells Fargo & Co., No. 15-cv-02159-VC (N.D. Cal. Sept. 23, 2015) that customers had signed away their rights to hold Wells Fargo accountable in court for claims of fraud because those customers were bound to a forced arbitration clause for their legitimate accounts;
  - (4) after Wells Fargo publicly entered a settlement with Federal regulators for the opening of thousands of unauthorized customer accounts, Wells Fargo claimed in Mitchell v. Wells Fargo Bank

- 1 N.A., No. 16-00966 (D. Utah complaint filed Sept.
- 2 16, 2016) that the fraud claims of customers must
- 3 continue to be forced into arbitration;

- (5) several courts have determined that despite claims of fraud over unauthorized accounts opened without customer knowledge or consent, those customers are still bound by contracts forcing those claims into arbitration based on the interpretation of courts of title 9, United States Code;
  - (6) the United States Arbitration Act (43 Stat. 883, ch. 213) (codified at title 9, United States Code) was intended to apply to disputes between commercial entities of generally similar sophistication and bargaining power, but a series of decisions by the Supreme Court of the United States has interpreted title 9, United States Code, to apply to claims of fraud; and
  - (7) consumers have no meaningful choice whether to submit their claims to arbitration and are typically unaware that they have given up their rights to file claims in court.

## SEC. 3. ARBITRATION OF CONSUMER DISPUTES RELATED 2 TO CREDIT CARD ACCOUNTS. 3 Chapter 2 of the Truth in Lending Act (15 U.S.C. 1631 et seg.) is amended by adding at the end the fol-4 5 lowing: "§ 140B. Validity and enforceability "(a) Definitions.—In this section— 7 "(1) the term 'covered dispute' means a dispute 8 9 that is not subject to a final judgment by a court; 10 and "(2) the term 'predispute arbitration agree-11 12 ment' means any agreement between a person and 13 a consumer providing for arbitration of any future 14 dispute between the parties. 15 "(b) Validity and Enforceability.—No predispute arbitration agreement shall be valid or enforceable 17 in a covered dispute that is related to a credit card that was not issued in response to a request or application for 18 19 that credit card account. 20 "(c) APPLICABILITY.—The applicability of this section to a predispute arbitration agreement shall be determined by a State or Federal court of competent jurisdic-

tion.".

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| 1  | SEC. 4. ARBITRATION OF CONSUMER DISPUTES RELATED         |
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| 2  | TO COVERED ACCOUNTS.                                     |
| 3  | The Electronic Fund Transfer Act (15 U.S.C. 1693         |
| 4  | et seq.) is amended by inserting after section $920$ (15 |
| 5  | U.S.C. 1693o-2) the following:                           |
| 6  | "SEC. 920A. VALIDITY AND ENFORCEABILITY.                 |
| 7  | "(a) Definitions.—In this section—                       |
| 8  | "(1) the term 'covered account'—                         |
| 9  | "(A) means a demand deposit, savings de-                 |
| 10 | posit, or other asset account (other than an oc-         |
| 11 | casional or incidental credit balance in an open         |
| 12 | end credit plan as defined in section 103(i)), as        |
| 13 | described in regulations of the Bureau, estab-           |
| 14 | lished primarily for personal, family, or house-         |
| 15 | hold purposes, including demand accounts, time           |
| 16 | accounts, negotiable order of withdrawal ac-             |
| 17 | counts, and share draft accounts; and                    |
| 18 | "(B) does not include an account held by                 |
| 19 | a financial institution pursuant to a bona fide          |
| 20 | trust agreement;   |
| 21 | "(2) the term 'covered dispute' means a dispute          |
| 22 | that is not subject to a final judgment by a court;      |
| 23 | and  |
| 24 | "(3) the term 'predispute arbitration agree-             |
| 25 | ment' means any agreement between a financial in-        |

- stitution and a consumer providing for arbitration of any future dispute between the parties. "(b) Validity and Enforceability.—No predis-
- 4 pute arbitration agreement shall be valid or enforceable
- 5 in a covered dispute that is related to a covered account
- 6 that was not issued in response to a request or application
- 7 for that covered account.
- 8 "(c) Applicability.—The applicability of this sec-
- 9 tion to a predispute arbitration agreement shall be deter-
- 10 mined by a State or Federal court of competent jurisdic-
- 11 tion.".

### 12 SEC. 5. RULE OF CONSTRUCTION.

- Nothing in the amendments made by this Act shall
- 14 be construed—
- 15 (1) to authorize the imposition of a requirement 16 to submit a dispute to arbitration; or
- 17 (2) to restrict any court from ruling that a re-
- quirement to submit a dispute to arbitration is in-
- valid or unenforceable.

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