

Union Calendar No. 156

118TH CONGRESS
1ST SESSION

H. R. 3784

[Report No. 118–191]

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

IN THE HOUSE OF REPRESENTATIVES

JUNE 1, 2023

Mr. FERGUSON (for himself and Mr. LARSON of Connecticut) introduced the following bill; which was referred to the Committee on Ways and Means

SEPTEMBER 12, 2023

Additional sponsor: Ms. MALLIOTAKIS

SEPTEMBER 12, 2023

Reported with an amendment, committed to the Committee of the Whole House on the State of the Union, and ordered to be printed

[Strike out all after the enacting clause and insert the part printed in *italie*]

[For text of introduced bill, see copy of bill as introduced on June 1, 2023]

A BILL

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

4 *This Act may be cited as the “Improving Social Secu-*
5 *urity’s Service to Victims of Identity Theft Act”.*

8 (a) *IN GENERAL.*—*Title VII of the Social Security Act*
9 *(42 U.S.C. 901 et seq.) is amended by adding at the end*
10 *the following:*

“(a) IN GENERAL.—The Commissioner of Social Security shall establish and implement procedures to ensure that any individual whose social security account number has been misused (such as to fraudulently obtain benefits under title II, VIII, or XVI of this Act, or in a manner that affects an individual’s records at the Social Security Administration, or in a manner that prompts the individual to request a new social security account number) or whose social security card has been lost in the course of transmission to the individual has a single point of contact at the Social Security Administration throughout the resolution of the individual’s case. The single point of contact shall track the in-

1 *dividual’s case to completion and coordinate with other*
2 *units to resolve issues as quickly as possible.*

3 “(b) *SINGLE POINT OF CONTACT.*—

4 “(1) *IN GENERAL.*—For purposes of subsection
5 *(a), the single point of contact shall consist of a team*
6 *or subset of specially trained employees who—*

7 “(A) *have the ability to coordinate with*
8 *other units to resolve the issues involved in the*
9 *individual’s case, and*

10 “(B) *shall be accountable for the case until*
11 *its resolution.*

12 “(2) *TEAM OR SUBSET.*—The employees included
13 *within the team or subset described in paragraph (1)*
14 *may change as required to meet the needs of the So-*
15 *cial Security Administration, provided that proce-*
16 *dures have been established to—*

17 “(A) *ensure continuity of records and case*
18 *history, and*

19 “(B) *notify the individual when appro-*
20 *priate.”.*

21 (b) *EFFECTIVE DATE.*—The amendment made by sub-
22 *section (a) shall take effect 180 days after the date of enact-*
23 *ment of this Act.*

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