Second Regular Session Seventy-second General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 20-0287.01 Megan Waples x4348

HOUSE BILL 20-1293

HOUSE SPONSORSHIP

McCluskie and Pelton,

SENATE SPONSORSHIP

Coram and Gonzales,

House Committees

Senate Committees

Business Affairs & Labor Finance Appropriations

	A BILL FOR AN ACT
01	CONCERNING THE PROVISION OF EMERGENCY TELEPHONE SERVICE,
02	AND, IN CONNECTION THEREWITH, ESTABLISHING THE 911
03	SURCHARGE AND AMENDING THE REQUIREMENTS FOR THE
04	EMERGENCY TELEPHONE CHARGE AND THE PREPAID WIRELESS
05	911 CHARGE.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill amends the requirements for the imposition, collection, and uses of the emergency telephone charge imposed by local 911

governing bodies. Current law imposes a statutory cap on the amount of the emergency telephone charge that may be imposed by local governing bodies. The bill allows the public utilities commission (commission) to establish the authorized threshold amount for the charge on an annual basis. A local governing body may impose the charge in an amount up to the authorized threshold. If a governing body determines it needs to impose a higher charge to fund 911 operations in its jurisdiction, it must seek the approval of the commission.

The bill amends the procedures for the collection and remittance of the emergency telephone charge by telecommunication service suppliers. It provides procedures for local bodies to assess overdue or unpaid remittances, imposes a time limitation for local governing bodies to do so, and creates a process for the service supplier and local governing body to extend that time period. Local governing bodies may audit the collections of service suppliers, and may impose interest and penalties on late remittances.

A new 911 surcharge (surcharge) is established as a collection for local governing bodies. The amount of the surcharge is established each year by the commission based on the needs of the local governing bodies. Service suppliers must collect the surcharge from service users and remit the money to the commission. The commission is required to transmit the money collected to local governing bodies within 60 days, using a formula based on the number of concurrent sessions maintained in the governing bodies' jurisdictions.

The bill renames the prepaid wireless 911 charge and amends the amount of the charge. Under current law, the amount is set in statute. The bill requires the commission to establish the amount of the charge based on the average amount of the emergency telephone charges imposed by local governing bodies and the amount of the surcharge.

The bill amends the allowed uses of the money collected from the 3 charges and makes other conforming amendments.

Upgrades to wireless 911 service in unserved areas is added as an allowable use of the money allocated from the high cost support mechanism to broadband deployment. The broadband deployment board may award money to projects to allow wireless carriers to upgrade infrastructure, software, and technology to provide wireless 911 service in unserved areas.

- 1 Be it enacted by the General Assembly of the State of Colorado:
- 2 **SECTION 1.** In Colorado Revised Statutes, **add** 29-11-100.2 as
- 3 follows:
- 4 **29-11-100.2.** Legislative declaration. (1) THE GENERAL

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1	ASSEMBLY HEREBY FINDS AND DECLARES THAT DIALING 911 IS THE MOST
2	EFFECTIVE AND FAMILIAR WAY THE PUBLIC HAS OF SEEKING EMERGENCY
3	ASSISTANCE. BASIC EMERGENCY SERVICE AND PUBLIC SAFETY IS
4	FUNDAMENTALLY A GOVERNMENT CONCERN AND THE EXERCISE OF POLICE
5	POWERS FOR THE PROTECTION AND BETTERMENT OF THE HEALTH, SAFETY,
6	SECURITY, AND WELFARE OF THE PUBLIC. THIS PART 1 AS AMENDED BY
7	House Bill 20, enacted in 2020, is intended to provide
8	FUNDING MECHANISMS FOR THE CONTINUED TECHNOLOGICAL
9	ADVANCEMENT OF EMERGENCY TELEPHONE SERVICE FOR ALL USERS OF
10	THE SYSTEM.
11	(2) THE GENERAL ASSEMBLY FURTHER FINDS AND DECLARES THAT:
12	(a) In order to provide for the future of 911 technology
13	ADVANCEMENT IN COLORADO, LOCAL FUNDING AND LOCAL CONTROL
14	MUST BE MAINTAINED, WHILE AT THE SAME TIME, ADDITIONAL FUNDING
15	FOR PROJECTS, PROGRAMS, AND SERVICES MUST ALSO BE PROVIDED. IT IS
16	THEREFORE THE INTENT OF THE GENERAL ASSEMBLY TO MAINTAIN AND
17	STRENGTHEN THE EXISTING LOCAL FUNDING STRUCTURE FOR EMERGENCY
18	TELEPHONE SERVICE IN THE STATE WHILE ALSO CREATING A NEW FUNDING
19	MECHANISM FOR LOCAL EXPENDITURES THAT WILL IMPROVE THE QUALITY
20	OF THE EMERGENCY TELEPHONE SERVICE STATEWIDE.
21	(b) NOTHING IN THIS PART 1 SHOULD BE CONSTRUED:
22	(I) TO ALTER THE METHOD OF REGULATION OR DEREGULATION OF
23	PROVIDERS OF TELECOMMUNICATIONS SERVICE AS SET FORTH IN ARTICLE
24	15 of title 40; and
25	(II) TO IMPOSE A TAX. THE PRIMARY PURPOSE OF THE CHARGES
26	AND SURCHARGES AUTHORIZED IN THIS PART 1 IS TO DEFRAY THE
27	REASONABLE DIRECT AND INDIRECT COSTS OF PROVIDING EMERGENCY

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1	TELEPHONE SERVICE. THE CHARGES AUTHORIZED IN THIS PART 1 DO NOT
2	RAISE REVENUE FOR THE GENERAL EXPENSES OF GOVERNMENT.
3	SECTION 2. In Colorado Revised Statutes, repeal and reenact,
4	with amendments, 29-11-101 as follows:
5	29-11-101. Definitions. As used in this part 1, unless the
6	CONTEXT OTHERWISE REQUIRES:
7	(1) "911" MEANS A THREE-DIGIT ABBREVIATED DIALING CODE
8	USED TO REPORT AN EMERGENCY SITUATION REQUIRING A RESPONSE BY
9	AN EMERGENCY SERVICE PROVIDER.
10	(2) "911 ACCESS CONNECTION" MEANS ANY
11	TELECOMMUNICATIONS SERVICE, SUCH AS WIRELINE, WIRELESS CELLULAR,
12	INTERCONNECTED VOICE-OVER-INTERNET-PROTOCOL, OR SATELLITE
13	SERVICE, IN WHICH CONNECTIONS ARE ENABLED, CONFIGURED, OR
14	CAPABLE OF MAKING 911 CALLS. THE NUMBER OF 911 ACCESS
15	CONNECTIONS IS DETERMINED BY THE CONFIGURED CAPACITY FOR
16	SIMULTANEOUS OUTBOUND CALLING. FOR EXAMPLE, FOR A DIGITAL
17	SIGNAL-1 (DS-1) LEVEL SERVICE OR EQUIVALENT THAT IS CHANNELIZED
18	AND SPLIT INTO SEPARATE CHANNELS FOR VOICE COMMUNICATIONS, THE
19	NUMBER OF 911 ACCESS CONNECTIONS WOULD BE EQUAL TO THE NUMBER
20	OF CHANNELS.
21	(3) "911 CALL" MEANS A REQUEST FOR EMERGENCY ASSISTANCE
22	FROM THE PUBLIC USING 911 OR ITS EQUIVALENT REGARDLESS OF THE
23	TECHNOLOGY USED, AND MAY INCLUDE VOICE, TEXT, IMAGES, VIDEO, AND
24	DATA COMMUNICATIONS, WHETHER ORIGINATED BY WIRELINE, WIRELESS,
25	SATELLITE, OR OTHER MEANS.
26	(4) "911 SURCHARGE" OR "SURCHARGE" MEANS THE SURCHARGE
27	ESTABLISHED BY SECTION 29-11-102.3.

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1	(3) AUTOMATICLOCATIONIDENTIFICATION OR ALL MEANSTHE
2	AUTOMATIC DISPLAY, ON EQUIPMENT AT THE PSAP, OF THE LOCATION OF
3	THE CALLER'S TELEPHONE NUMBER, THE ADDRESS FOR THE TELEPHONE,
4	INCLUDING NONLISTED AND NONPUBLISHED NUMBERS AND ADDRESSES,
5	AND OTHER INFORMATION ABOUT THE CALLER'S PRECISE LOCATION.
6	(6) "AUTOMATIC NUMBER IDENTIFICATION" OR "ANI" MEANS THE
7	AUTOMATIC DISPLAY, ON EQUIPMENT AT THE PSAP, OF THE CALLER'S
8	TELEPHONE NUMBER.
9	(7) "BASIC EMERGENCY SERVICE" MEANS THE AGGREGATION,
10	ROUTING, OR TRANSPORTATION OF A 911 CALL OR ALI INFORMATION
11	FROM A SELECTIVE ROUTER OR FUNCTIONAL EQUIVALENT TO A
12	DEMARCATION POINT.
13	(8) "BASIC EMERGENCY SERVICE PROVIDER" OR "BESP" MEANS
14	ANY PERSON AUTHORIZED BY THE COMMISSION TO PROVIDE BASIC
15	EMERGENCY SERVICE.
16	(9) "COMMISSION" OR "PUBLIC UTILITIES COMMISSION" MEANS THE
17	PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO, CREATED IN
18	SECTION 40-2-101.
19	(10) "DEMARCATION POINT" MEANS THE PHYSICAL POINT OF
20	INTERCONNECTION WHERE THE RESPONSIBILITY OF A PORTION OF A
21	NETWORK CHANGES FROM THE BESP TO THE GOVERNING BODY OR PSAP.
22	(11) "EMERGENCY NOTIFICATION SERVICE" MEANS AN
23	INFORMATIONAL SERVICE THAT, UPON ACTIVATION BY A PUBLIC AGENCY,
24	RAPIDLY NOTIFIES ALL TELEPHONE CUSTOMERS WITHIN A SPECIFIED
25	GEOGRAPHIC AREA OF HAZARDOUS CONDITIONS OR EMERGENT EVENTS
26	THAT THREATEN THEIR LIVES OR PROPERTY, INCLUDING, WITHOUT
27	LIMITATION, FLOODS, FIRES, AND HAZARDOUS MATERIALS INCIDENTS.

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1	(12) "Emergency service provider" means a primary
2	PROVIDER OF EMERGENCY FIRE FIGHTING, LAW ENFORCEMENT,
3	AMBULANCE, EMERGENCY MEDICAL, OR OTHER EMERGENCY SERVICES.
4	(13) "EMERGENCY TELEPHONE CHARGE" MEANS A CHARGE
5	IMPOSED UNDER SECTION 29-11-102 TO PAY FOR THE EXPENSES
6	AUTHORIZED IN SECTION 29-11-104.
7	(14) "EMERGENCY TELEPHONE SERVICE" MEANS THE RECEIPT AND
8	PROCESSING OF 911 CALLS FOR THE PURPOSE OF PROVIDING RESPONSES
9	FROM EMERGENCY SERVICE PROVIDERS.
10	(15) "EQUIPMENT SUPPLIER" MEANS ANY PERSON PROVIDING
11	TELEPHONE OR OTHER EQUIPMENT NECESSARY FOR AN EMERGENCY
12	TELEPHONE SERVICE TO ANY PUBLIC AGENCY OR GOVERNING BODY IN THE
13	STATE, THROUGH LEASE OR SALE.
14	(16) "GOVERNING BODY" MEANS THE BOARD OF COUNTY
15	COMMISSIONERS OF A COUNTY; THE CITY COUNCIL OR OTHER GOVERNING
16	BODY OF A CITY, CITY AND COUNTY, OR TOWN; THE BOARD OF DIRECTORS
17	OF A SPECIAL DISTRICT; OR THE BOARD OF DIRECTORS OF A SEPARATE
18	LEGAL ENTITY CREATED UNDER PART 2 OF ARTICLE 1 OF THIS TITLE 29
19	THAT PROVIDES EMERGENCY TELEPHONE SERVICE, OR THAT IS
20	AUTHORIZED TO ESTABLISH, COLLECT, AND DISPERSE THE EMERGENCY
21	TELEPHONE CHARGE IN A SPECIFIC GEOGRAPHIC AREA PURSUANT TO THIS
22	PART 1.
23	(17) "GOVERNING BODY'S JURISDICTION" MEANS, UNLESS
24	MODIFIED BY THE AGREEMENT OF GOVERNING BODIES, THE GEOGRAPHIC
25	AREA WITHIN THE GOVERNING BODY'S MUNICIPAL, COUNTY, OR OTHER
26	BORDER USED FOR DETERMINING THE ADDRESS OF A SERVICE USER FOR
27	PURPOSES OF THE EMERGENCY TELEPHONE CHARGE UNDER THIS PART 1.

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1	A GOVERNING BODY'S JURISDICTION MAY DIFFER FROM AN EMERGENCY
2	TELEPHONE SERVICE AREA WHICH MAY BE USED FOR CALL ROUTING AND
3	EMERGENCY RESPONSE.
4	(18) "Interconnected voice-over-internet-protocol
5	SERVICE" MEANS A SERVICE THAT:
6	(a) ENABLES REAL-TIME, TWO-WAY VOICE COMMUNICATIONS;
7	(b) REQUIRES A BROADBAND CONNECTION FROM THE SERVICE
8	USER'S LOCATION;
9	(c) REQUIRES INTERNET PROTOCOL-COMPATIBLE CUSTOMER
10	PREMISES EQUIPMENT; AND
11	(d) PERMITS SERVICE USERS GENERALLY TO RECEIVE CALLS THAT
12	ORIGINATE ON THE PUBLIC SWITCHED TELEPHONE NETWORK AND TO
13	TERMINATE CALLS TO THE PUBLIC SWITCHED TELEPHONE NETWORK,
14	INCLUDING 911 CALLS.
15	(19) "MLTS OPERATOR" MEANS THE PERSON THAT OPERATES AN
16	MLTS FROM WHICH AN END-USER MAY PLACE A 911 CALL.
17	(20) "MULTI-LINE TELEPHONE SYSTEM" OR "MLTS" MEANS A
18	SYSTEM COMPOSED OF COMMON CONTROL UNITS, TELEPHONES, AND
19	CONTROL HARDWARE AND SOFTWARE PROVIDING LOCAL TELEPHONE
20	SERVICE TO MULTIPLE END-USE CUSTOMERS IN BUSINESSES, APARTMENTS,
21	TOWNHOUSES, CONDOMINIUMS, SCHOOLS, DORMITORIES, HOTELS, MOTELS,
22	RESORTS, EXTENDED CARE FACILITIES, OR SIMILAR ENTITIES, FACILITIES,
23	OR STRUCTURES. "MULTI-LINE TELEPHONE SYSTEM" INCLUDES:
24	(a) NETWORK AND PREMISES-BASED SYSTEMS SUCH AS CENTREX,
25	INTERCONNECTED VOICE-OVER-INTERNET PROTOCOL SERVICE, PBX,
26	HYBRID, AND KEY TELEPHONE SYSTEMS; AND
27	(b) Systems owned or leased by governmental agencies

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1	NONPROFIT ENTITIES.	AND	FOR-	-PROFIT	BUSINESSES.

- 2 (21) "PERSON" MEANS ANY INDIVIDUAL, FIRM, PARTNERSHIP,
- 3 COPARTNERSHIP, JOINT VENTURE, ASSOCIATION, COOPERATIVE
- 4 ORGANIZATION, CORPORATION (MUNICIPAL OR PRIVATE AND WHETHER
- 5 ORGANIZED FOR PROFIT OR NOT), GOVERNMENTAL AGENCY, STATE,
- 6 COUNTY, POLITICAL SUBDIVISION, STATE DEPARTMENT, COMMISSION,
- 7 BOARD, OR BUREAU, FRATERNAL ORGANIZATION, NONPROFIT
- 8 ORGANIZATION, ESTATE, TRUST, BUSINESS OR COMMON LAW TRUST,
- 9 RECEIVER, ASSIGNEE FOR THE BENEFIT OF CREDITORS, TRUSTEE, OR
- 10 TRUSTEE IN BANKRUPTCY OR ANY OTHER SERVICE USER.
- 11 (22) "PREPAID WIRELESS TELECOMMUNICATIONS SERVICE" MEANS
- WIRELESS TELECOMMUNICATIONS ACCESS THAT ALLOWS THE USER TO
- 13 MAKE 911 CALLS, IS PAID FOR IN ADVANCE, AND IS SOLD IN
- 14 PREDETERMINED UNITS OR DOLLARS, OF WHICH THE NUMBER OF UNITS OR
- DOLLARS AVAILABLE TO THE CALLER DECLINES WITH USE IN A KNOWN
- 16 AMOUNT.
- 17 (23) "PUBLIC AGENCY" MEANS ANY CITY, CITY AND COUNTY,
- 18 TOWN, COUNTY, MUNICIPAL CORPORATION, SPECIAL DISTRICT, OR PUBLIC
- 19 AUTHORITY LOCATED IN WHOLE OR IN PART WITHIN THE STATE THAT
- 20 PROVIDES OR HAS THE AUTHORITY TO PROVIDE FIRE FIGHTING, LAW
- 21 ENFORCEMENT, AMBULANCE, EMERGENCY MEDICAL, OR OTHER
- 22 EMERGENCY SERVICES.
- 23 (24) "PUBLIC SAFETY ANSWERING POINT" OR "PSAP" MEANS A
- 24 FACILITY EQUIPPED AND STAFFED TO PROVIDE EMERGENCY TELEPHONE
- 25 SERVICE.
- 26 (25) "RATES" MEANS THE RATES BILLED BY A SERVICE SUPPLIER
- 27 PURSUANT TO TARIFFS, PRICE LISTS, OR CONTRACTS, WHICH RATES

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1	REPRESENT THE SERVICE SUPPLIER'S RECURRING CHARGES FOR 911 ACCESS
2	CONNECTIONS, EXCLUSIVE OF ALL TAXES, FEES, LICENSES, OR SIMILAR
3	CHARGES.
4	(26) "SERVICE SUPPLIER" MEANS A PERSON PROVIDING 911 ACCESS
5	CONNECTIONS TO ANY SERVICE USER IN THE STATE, EITHER DIRECTLY OR
6	BY RESALE.
7	(27) "SERVICE USER" MEANS A PERSON WHO IS PROVIDED A 911
8	ACCESS CONNECTION IN THE STATE.
9	(28) "STATE 911 FUND" MEANS A FUND CREATED BY THE PUBLIC
10	UTILITIES COMMISSION FOR RECEIPT OF THE STATE 911 SURCHARGE AND
11	OTHER FUNDS AS DESCRIBED IN SECTION 29-11-102.3.
12	(29) "TELECOMMUNICATIONS SERVICE" HAS THE SAME MEANING
13	AS SET FORTH IN SECTION 40-15-102 (29).
14	(30) "Wireless automatic location identification" or
15	"WIRELESS ALI" MEANS THE AUTOMATIC DISPLAY, ON EQUIPMENT AT THE
16	PSAP, OF THE LOCATION OF A WIRELESS SERVICE USER INITIATING A 911
17	CALL.
18	(31) "Wireless automatic number identification" or
19	"WIRELESS ANI" MEANS THE AUTOMATIC DISPLAY ON EQUIPMENT AT THE
20	PSAP OF THE MOBILE IDENTIFICATION NUMBER OF A WIRELESS SERVICE
21	USER INITIATING A 911 CALL.
22	(32) "Wireless Carrier" means a cellular licensee, a
23	PERSONAL COMMUNICATIONS SERVICE LICENSEE, AND CERTAIN
24	SPECIALIZED MOBILE RADIO SERVICE PROVIDERS DESIGNATED AS COVERED
25	CARRIERS BY THE FEDERAL COMMUNICATIONS COMMISSION IN 47 CFR
26	20.18 AND ANY SUCCESSOR TO SUCH REGULATION.
27	SECTION 3. In Colorado Revised Statutes, add 29-11-101.5 as

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1	follows:
2	29-11-101.5. Rules. BASIC EMERGENCY SERVICE IS REGULATED BY
3	THE COMMISSION UNDER ARTICLE 15 OF TITLE 40. THE COMMISSION MAY
4	PROMULGATE RULES TO IMPLEMENT THIS PART 1 AND TO RESOLVE
5	DISPUTES REGARDING THE COLLECTION, PAYMENT, REMITTANCE, AND
6	AUDIT OF THE EMERGENCY TELEPHONE CHARGE, 911 SURCHARGE, THE
7	PREPAID WIRELESS 911 CHARGE, AND THE PREPAID WIRELESS TRS
8	CHARGE. THE COMMISSION RULES MAY IMPOSE PENALTIES AS PROVIDED
9	BY THIS PART 1 AND BY ARTICLES 1 TO 7 AND 15 OF TITLE 40.
10	SECTION 4. In Colorado Revised Statutes, repeal and reenact,
11	with amendments, 29-11-102 as follows:
12	29-11-102. Imposition of emergency telephone charge -
13	requirements for governing bodies - rules. (1) (a) IN ADDITION TO ANY
14	OTHER POWERS FOR THE PROTECTION OF THE PUBLIC HEALTH, SAFETY,
15	AND WELFARE, A GOVERNING BODY MAY INCUR ANY EQUIPMENT,
16	INSTALLATION, AND OTHER DIRECTLY RELATED COSTS FOR THE
17	CONTINUED OPERATION OF AN EMERGENCY TELEPHONE SERVICE AS

DESCRIBED IN SECTION 29-11-104, AND MAY PAY SUCH COSTS BY 18 19 IMPOSING AN EMERGENCY TELEPHONE CHARGE ON SERVICE USERS WITH 20 AN ADDRESS IN THE GOVERNING BODY'S JURISDICTION IN ACCORDANCE 21 WITH THIS SECTION. A GOVERNING BODY MAY DO SUCH OTHER ACTS AS 22 MAY BE EXPEDIENT FOR THE PROTECTION AND PRESERVATION OF THE 23 PUBLIC HEALTH, SAFETY, AND WELFARE, AND AS MAY BE NECESSARY FOR 24 THE ACQUISITION OF EQUIPMENT, FOR THE PROVISION OF INITIAL SERVICES, 25 AND FOR THE OPERATION OF THE EMERGENCY TELEPHONE SERVICE.

(b) Two or more political subdivisions may enter into a contract under part 2 of article 1 of this title 29 to establish a

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1	SEPARATE LEGAL ENTITY THAT SERVES AS A SEPARATE GOVERNING BODY
2	TO PROVIDE EMERGENCY TELEPHONE SERVICE, OR TO ESTABLISH,
3	COLLECT, AND DISPSERSE THE EMERGENCY TELEPHONE CHARGE.
4	(2) (a) A GOVERNING BODY IS HEREBY AUTHORIZED, BY
5	ORDINANCE OR RESOLUTION AS APPROPRIATE, TO IMPOSE THE CHARGE
6	AUTHORIZED IN SUBSECTION (1) OF THIS SECTION PER MONTH PER 911
7	ACCESS CONNECTION IN AN AMOUNT ESTABLISHED IN ACCORDANCE WITH
8	THIS SUBSECTION (2) UPON EACH SERVICE USER WHOSE ADDRESS IS IN THE
9	GOVERNING BODY'S JURISDICTION AND TO WHOM EMERGENCY TELEPHONE
10	SERVICE WILL BE PROVIDED; EXCEPT THAT:
11	(I) THE CHARGE SHALL NOT BE IMPOSED ON A SERVICE USER THAT
12	IS A STATE OR LOCAL GOVERNMENTAL ENTITY; AND
13	(II) THE AMOUNT OF THE CHARGE MUST BE UNIFORM THROUGHOUT
14	THE GOVERNING BODY'S JURISDICTION, REGARDLESS OF THE TECHNOLOGY
15	USED TO PROVIDE THE 911 ACCESS CONNECTION.
16	(b) AT LEAST ONCE EACH CALENDAR YEAR, A GOVERNING BODY
17	THAT IMPOSES AN EMERGENCY TELEPHONE CHARGE SHALL ESTABLISH THE
18	AMOUNT OF THE CHARGE PER MONTH PER 911 ACCESS CONNECTION.
19	EXCEPT AS PROVIDED IN SUBSECTION (2)(c) OF THIS SECTION, THE
20	AMOUNT OF THE CHARGE MUST NOT EXCEED THE THRESHOLD AMOUNT
21	ESTABLISHED BY THE COMMISSION IN ACCORDANCE WITH SUBSECTION
22	(2)(f) OF THIS SECTION. IMMEDIATELY UPON DETERMINING THE AMOUNT
23	OF THE CHARGE, THE GOVERNING BODY SHALL PUBLISH IN THE MEETING
24	MINUTES THE NEW AMOUNT AND THE DATE IT BECOMES EFFECTIVE. IF THE
25	AMOUNT OF THE CHARGE WAS CHANGED FROM THE PRIOR AMOUNT, THE
26	GOVERNING BODY SHALL NOTIFY EVERY SERVICE SUPPLIER AT LEAST
27	SIXTY DAYS BEFORE SUCH NEW AMOUNT BECOMES EFFECTIVE.

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1	(c) IF A GOVERNING BODY DETERMINES THAT AN EMERGENCY
2	TELEPHONE CHARGE IN EXCESS OF THE THRESHOLD AMOUNT ESTABLISHED
3	BY THE COMMISSION PURSUANT TO SUBSECTION $(2)(f)$ OF THIS SECTION IS
4	NECESSARY IN ORDER TO PROVIDE CONTINUED AND ADEQUATE
5	EMERGENCY TELEPHONE SERVICE, THE GOVERNING BODY SHALL OBTAIN
6	THE COMMISSION'S APPROVAL OF SUCH HIGHER CHARGE BEFORE ITS
7	IMPOSITION. IF THE COMMISSION APPROVES THE AMOUNT, THE GOVERNING
8	BODY SHALL NOTIFY EVERY SERVICE SUPPLIER AT LEAST SIXTY DAYS
9	BEFORE THE APPROVED AMOUNT BECOMES EFFECTIVE. THE PRIOR AMOUNT
10	REMAINS IN EFFECT DURING THE PENDENCY OF THE COMMISSION'S
11	DETERMINATION AND, IF THE COMMISSION REJECTS THE AMOUNT, UNTIL
12	THE GOVERNING BODY ESTABLISHES A NEW CHARGE AMOUNT.
13	(d) THE PROCEEDS OF THE CHARGE SHALL BE USED TO PAY FOR
14	EMERGENCY TELEPHONE SERVICE AS SET FORTH IN SECTION $29-11-104(2)$.
15	Amounts collected in excess of such necessary expenditures
16	WITHIN A GIVEN YEAR SHALL BE CARRIED FORWARD TO SUBSEQUENT
17	YEARS AND SHALL BE USED IN ACCORDANCE WITH SECTION $29-11-104(2)$.
18	(e) This subsection (2) does not apply to prepaid wireless
19	TELECOMMUNICATIONS SERVICES.
20	(f)(I)(A) On and before December 31, 2020, the authorized
21	THRESHOLD AMOUNT IS SEVENTY CENTS PER MONTH PER 911 ACCESS
22	CONNECTION.
23	(B) This subsection $(2)(f)(I)$ is repealed, effective July 1,
24	2021.
25	(II) EFFECTIVE JANUARY 1, 2021, THE THRESHOLD AMOUNT IS IN
26	AN AMOUNT TO BE ESTABLISHED ANNUALLY BY THE COMMISSION IN
27	ACCORDANCE WITH THIS SUBSECTION (2)(f). ON OR BEFORE OCTOBER 1,

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1	2020, AND ON OR BEFORE OCTOBER 1 OF EACH YEAR THEREAFTER, THE
2	COMMISSION SHALL ESTABLISH THE AUTHORIZED THRESHOLD AMOUNT PER
3	MONTH PER 911 ACCESS CONNECTION OF THE EMERGENCY TELEPHONE
4	CHARGE. THE AMOUNT AUTHORIZED TAKES EFFECT ON THE FOLLOWING
5	JANUARY 1. IN SETTING THE AMOUNT OF THE CHARGE, THE COMMISSION
6	SHALL TAKE INTO ACCOUNT INFLATION AND THE NEEDS OF THE
7	GOVERNING BODIES.
8	(3) EACH GOVERNING BODY SHALL KEEP ON FILE WITH THE
9	COMMISSION AN ACCURATE AND CURRENT DESCRIPTION OR GIS DATA SET
10	REPRESENTING THE BOUNDARIES OF ITS GOVERNING BODY JURISDICTION,
11	OR OTHER GIS LAYERS AS REQUESTED.
12	(4) GOVERNING BODIES SHALL COMPLY WITH ANNUAL REPORTING
13	REQUIREMENTS ESTABLISHED BY THE COMMISSION BY RULE IN ORDER TO
14	ASSIST THE COMMISSION IN MEETING FEDERAL REPORTING REQUIREMENTS
15	AND DATA REQUESTS AND TO GATHER INFORMATION FOR INCLUSION IN
16	THE ANNUAL REPORT TO THE LEGISLATURE DESCRIBED IN SECTION
17	40-2-131.
18	SECTION 5. In Colorado Revised Statutes, add 29-11-102.3 as
19	follows:
20	29-11-102.3. 911 surcharge - imposition - 911 surcharge trust
21	cash fund - rules - report - definition. (1) (a) Effective January 1,
22	2021, A 911 SURCHARGE, REFERRED TO IN THIS SECTION AS THE
23	"SURCHARGE", IS HEREBY IMPOSED ON SERVICE USERS IN AN AMOUNT TO
24	BE ESTABLISHED ANNUALLY BY THE COMMISSION BUT NOT TO EXCEED
25	FIFTY CENTS PER MONTH PER 911 ACCESS CONNECTION.
26	(b) On or before October 1, 2020, and on or before October
27	1 EACH VEAR THEREAFTER THE COMMISSION SHALL ESTABLISH THE

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1	AMOUNT OF THE SURCHARGE FOR THE NEXT CALENDAR YEAR. THE
2	AMOUNT OF THE SURCHARGE MUST BE REASONABLY CALCULATED TO
3	MEET THE NEEDS OF GOVERNING BODIES TO OPERATE THE 911 SYSTEM.
4	UPON ESTABLISHING THE AMOUNT OF THE SURCHARGE, THE COMMISSION
5	SHALL SEND NOTICE OF THE NEW AMOUNT TO ALL SERVICE SUPPLIERS. THE
6	NEW AMOUNT TAKES EFFECT ON THE FOLLOWING JANUARY 1.
7	(c) The amount of the surcharge imposed per 911 access
8	CONNECTION MUST BE UNIFORM, REGARDLESS OF THE TECHNOLOGY USED
9	TO PROVIDE THE 911 ACCESS CONNECTION.
10	(2) EACH SERVICE SUPPLIER SHALL COLLECT THE SURCHARGE
11	FROM ITS SERVICE USERS. THE SURCHARGE MUST NOT BE COMBINED WITH
12	THE LOCAL EMERGENCY TELEPHONE CHARGE DESCRIBED IN SECTION
13	29-11-102 IF IT IS LISTED ON THE SERVICE USER'S MONTHLY BILL. A
14	SERVICE SUPPLIER IS LIABLE FOR A SURCHARGE COLLECTED UNDER THIS
15	SECTION UNTIL IT IS REMITTED TO THE COMMISSION.
16	(3) (a) THE SERVICE SUPPLIER SHALL REMIT THE COLLECTED
17	SURCHARGES TO THE COMMISSION ON A MONTHLY BASIS IN A MANNER
18	ESTABLISHED BY THE COMMISSION. THE COMMISSION SHALL ESTABLISH
19	REMITTANCE PROCEDURES BY RULE. A SERVICE SUPPLIER IS SUBJECT TO
20	THE PENALTIES AND PROCEDURES IN SECTION 29-11-103 FOR THE FAILURE
21	TO COLLECT OR CORRECTLY REMIT A SURCHARGE IN ACCORDANCE WITH
22	THIS SECTION.
23	(b) A SERVICE SUPPLIER MAY DEDUCT AND RETAIN ONE PERCENT
24	OF THE SURCHARGES THAT ARE COLLECTED BY THE SERVICE SUPPLIER
25	FROM ITS SERVICE USERS.
26	(c) (I) REMITTANCES OF SURCHARGES RECEIVED BY THE

COMMISSION ARE COLLECTIONS FOR THE LOCAL GOVERNING BODY, NOT

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1	GENERAL REVENUES OF THE STATE, AND SHALL BE HELD IN TRUST IN THE
2	911 SURCHARGE TRUST CASH FUND, WHICH IS HEREBY CREATED. EXCEPT
3	as provided in subsection (3)(c)(II) of this section, the commission
4	SHALL TRANSMIT THE MONEY IN THE FUND TO EACH GOVERNING BODY
5	WITHIN SIXTY DAYS AFTER THE COMMISSION RECEIVES THE MONEY FOR
6	USE BY SUCH GOVERNING BODY FOR THE PURPOSES PERMITTED UNDER
7	SECTION 29-11-104.
8	(II) THE COMMISSION MAY EXPEND AN AMOUNT, NOT TO EXCEED
9	FOUR PERCENT OF THE COLLECTED SURCHARGES IN THE 911 SURCHARGE
10	TRUST CASH FUND, NECESSARY TO REIMBURSE THE COMMISSION FOR ITS
11	DIRECT AND INDIRECT COSTS OF ADMINISTERING THE COLLECTION AND
12	REMITTANCE OF SURCHARGES FOR THE LOCAL GOVERNING BODIES,
13	INCLUDING COSTS RELATED TO CONDUCTING AUDITS OF SERVICE
14	SUPPLIERS IN ACCORDANCE WITH SECTION 29-11-103 (7).
15	(III) THE COMMISSION SHALL ESTABLISH A FORMULA FOR
16	DISTRIBUTION OF MONEY FROM THE SURCHARGE TO THE GOVERNING
17	BODIES BASED UPON THE NUMBER OF CONCURRENT SESSIONS MAINTAINED
18	BY THE PSAPS OF EACH GOVERNING BODY. THE COMMISSION SHALL
19	ESTABLISH THE FORMULA BY OCTOBER 1 OF EACH YEAR. THE COMMISSION
20	SHALL PROMULGATE RULES CONCERNING CHANGES TO THE NUMBER OF
21	CONCURRENT SESSIONS FOR WHICH A GOVERNING BODY IS REIMBURSED
22	UNDER THIS SECTION. FOR THE PURPOSES OF THIS SECTION, "CONCURRENT
23	SESSION" MEANS A CHANNEL FOR AN INBOUND SIMULTANEOUS 911

(4) AS PART OF THE REPORT REQUIRED BY SECTION 40-2-131, THE COMMISSION SHALL REPORT ON THE 911 SURCHARGE, INCLUDING AMOUNTS REMITTED AND TRANSMITTED TO LOCAL GOVERNING BODIES.

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REQUEST FOR ASSISTANCE.

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1	(5) This section does not apply to prepaid wireless
2	TELECOMMUNICATIONS SERVICES.
3	SECTION 6. In Colorado Revised Statutes, amend 29-11-102.5
4	as follows:
5	29-11-102.5. Imposition of charge on prepaid wireless - rules
6	- prepaid wireless trust cash fund - rules - definitions - repeal. $(1)\ \mathrm{As}$
7	used in this section:
8	(a) "Consumer" means a person who purchases prepaid wireless
9	telecommunications service in a retail transaction.
10	(b) "Department" means the department of revenue.
11	(c) "Prepaid wireless E911 911 charge" means the charge that is
12	required to be collected by a seller from a consumer IMPOSED under
13	subsection (2) of this section to PAY FOR THE EXPENSES AUTHORIZED IN
14	SECTION 29-11-104 (2)(a).
15	(d) "Provider" means a person that provides prepaid wireless
16	telecommunications service.
17	(e) "Retail transaction" means the purchase of prepaid wireless
18	telecommunications service from a seller for any purpose other than
19	resale. For the purposes of this section, "purchase" includes
20	EXCHANGES OF MONEY AND EXCHANGES OF NONMONETARY
21	CONSIDERATION, SUCH AS CONSUMER INFORMATION REQUIRED FOR
22	REIMBURSEMENT CLAIMS UNDER FEDERALLY SUPPORTED SERVICES OR
23	PROGRAMS.
24	(f) "Seller" means a person who sells prepaid wireless
25	telecommunications service to another person.
26	(2) (a) A prepaid wireless E911 911 charge of one and four-tenths
27	percent of the price of the retail transaction is hereby imposed on each

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1	retail transaction. The PRIMARY PURPOSE OF THE PREPAID WIRELESS 911
2	CHARGE IS TO DEFRAY THE REASONABLE DIRECT AND INDIRECT COSTS OF
3	PROVIDING EMERGENCY TELEPHONE SERVICE. THE PREPAID WIRELESS 911
4	CHARGE DOES NOT RAISE REVENUE FOR THE GENERAL EXPENSES OF
5	GOVERNMENT.
6	(b) (I) (A) On and before December 31, 2020, the charge is
7	ONE AND FOUR-TENTHS PERCENT OF THE PRICE OF THE RETAIL
8	TRANSACTION.
9	(B) This subsection $(2)(b)(I)$ is repealed, effective July 1,
10	2021.
11	(II) EFFECTIVE JANUARY 1, 2021, THE CHARGE IS IN AN AMOUNT
12	TO BE ESTABLISHED ANNUALLY BY THE COMMISSION IN ACCORDANCE
13	WITH SUBSECTION (2)(c) OF THIS SECTION. THE CHARGE MUST BE A FLAT
14	AMOUNT IMPOSED ON EACH RETAIL TRANSACTION IN WHICH PREPAID
15	WIRELESS SERVICE IS PURCHASED IN COLORADO.
16	(c) On or before October 1, 2020, and on or before October
17	1 EACH YEAR THEREAFTER, THE COMMISSION SHALL ESTABLISH THE
18	AMOUNT OF THE PREPAID WIRELESS 911 CHARGE FOR THE NEXT CALENDAR
19	YEAR. THE CHARGE AMOUNT IS CALCULATED BY ADDING THE AVERAGE OF
20	THE LOCAL EMERGENCY TELEPHONE CHARGE AMOUNTS IMPOSED IN
21	ACCORDANCE WITH SECTION 29-11-102 (2) AS OF JULY 1 OF THAT YEAR
22	AND THE AMOUNT OF THE 911 SURCHARGE ESTABLISHED FOR THE
23	UPCOMING YEAR IN ACCORDANCE WITH SECTION 29-11-102.3. THE NEW
24	AMOUNT TAKES EFFECT ON THE FOLLOWING JANUARY 1.
25	(b) (d) (I) The seller shall collect the prepaid wireless $\frac{E911}{911}$
26	charge from the consumer on each retail transaction occurring in this THE
27	state. The amount of the prepaid wireless E911 911 charge shall be either

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1	disclosed to the consumer or separately stated on an invoice, receipt, or
2	other similar document the seller provides to the consumer. A seller shall
3	elect to either disclose or separately state the charge and shall not change
4	the election without the written consent of the department. THE SELLER IS
5	DEEMED TO HAVE COLLECTED THE CHARGE NOTWITHSTANDING THE
6	SELLER'S FAILURE TO SEPARATELY DISCLOSE OR STATE THE CHARGE ON AN
7	INVOICE, RECEIPT, OR OTHER SIMILAR DOCUMENT THE SELLER PROVIDES
8	TO THE CONSUMER. PROVIDERS WHO USE FEDERALLY SUPPORTED
9	SERVICES OR PROGRAMS TO OFFER CUSTOMERS FREE PREPAID WIRELESS
10	TELECOMMUNICATIONS SERVICE ARE DEEMED TO HAVE COLLECTED THE
11	CHARGE. THE PROVIDER SHALL REMIT THE CHARGE FOR EACH RETAIL
12	TRANSACTION THAT OCCURS IN COLORADO.

(II) For purposes of this paragraph (b) SECTION, a retail transaction occurs in Colorado if ANY OF THE FOLLOWING APPLY:

- (A) The consumer effects the retail transaction in person at a business location in Colorado;
- (B) If sub-subparagraph (A) of this subparagraph (II) does not apply, The product is delivered to the consumer at a Colorado address provided to the seller;
- (C) If sub-subparagraphs (A) and (B) of this subparagraph (II) do not apply, The seller's records, maintained in the ordinary course of business, indicate that the consumer's address is in Colorado and the records are not made or kept in bad faith;
- (D) If sub-subparagraphs (A) to (C) of this subparagraph (II) do not apply, The consumer gives a Colorado address during the consummation of the sale, including the consumer's payment instrument if no other address is available, and THERE IS NO INDICATION THAT the

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address is not given in bad faith; or

- (E) If sub-subparagraphs (A) to (D) of this subparagraph (II) do not apply, The mobile telephone number is associated with a Colorado location.
 - (c) (e) The prepaid wireless E911 911 charge is the liability of the consumer and not of the seller or of any provider; except that the seller shall be Is liable to remit all prepaid wireless E911 911 charges that the seller collects from consumers as provided in subsection (3) of this section. The seller shall be deemed to have collected the charge notwithstanding that the amount of the charge has neither been separately disclosed nor stated on an invoice, receipt, or other similar document the seller provides to the consumer.
 - (d) (f) The amount of the prepaid wireless E911 911 charge that is collected by a seller from a consumer shall not be included in the base for measuring any tax, fee, surcharge, or other charge that is imposed by this THE state, any political subdivision of this THE state, or any intergovernmental agency.
 - (3) (a) The seller OR PROVIDER WHO USES FEDERALLY SUPPORTED SERVICES OR PROGRAMS shall remit any collected prepaid wireless E911 911 charges to the department at the times and in the manner provided in part 1 of article 26 of title 39. C.R.S. The department shall establish, by rule, registration and payment procedures that substantially coincide with the registration and payment procedures that apply under part 1 of article 26 of title 39. C.R.S. A seller is subject to the penalties under part 1 of article 26 of title 39, C.R.S., for failure to collect or remit a prepaid wireless E911 911 charge in accordance with this section.
 - (b) (I) Effective July 1, 2011, A seller OR PROVIDER WHO USES

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FEDERALLY SUPPORTED SERVICES OR PROGRAMS may deduct and retain three and three-tenths percent of the prepaid wireless E911 911 charges that are collected by the seller from consumers.

(II) Repealed.

- (c) The audit and appeal procedures applicable to the state sales tax under part 1 of article 26 of title 39 C.R.S., shall apply to prepaid wireless E911 911 charges.
- (d) The department shall, BY RULE, establish procedures by which a seller may document that a transaction is not a retail transaction, which procedures shall MUST substantially coincide with the procedures for documenting that a sale was wholesale for purposes of the sales tax under part 1 of article 26 of title 39. C.R.S.
- (e) (I) Remittances of prepaid wireless E911 911 charges received by the department are collections for the local governing body, not general revenues of the state, and shall be held in trust in the prepaid wireless trust cash fund, which is hereby created. Except as provided in subparagraph (II) of this paragraph (e) SUBSECTION (3)(e)(II) OF THIS SECTION, the department shall transmit the moneys MONEY in the fund to each governing body within sixty days after the department receives the money in accordance with section 29-2-106 for use by such governing body for the purposes permitted under section 29-11-104.
- (II) The department may expend an amount, not to exceed three percent of the collected charges in the prepaid wireless trust cash fund, necessary to reimburse the department for its direct costs of administering the collection and remittance of prepaid wireless E911 911 charges. except that the department may expend up to an additional four hundred fifty thousand dollars from January 1, 2011, through January 1, 2012, to

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cover the initial cost of establishing the collection and remittance process.

- (III) The public utilities commission shall establish a formula for distribution of revenues TO GOVERNING BODIES from the prepaid wireless E911 911 charge based upon the governing authority's portion of the total 911 911 wireless call volume. The public utilities commission, or its designee, shall collect and transmit the percentage of wireless calls processed by each public safety answering point TRANSMIT THE FORMULA FOR DISTRIBUTION to the department by November 15 OCTOBER 1 of each year, TO TAKE EFFECT ON THE FOLLOWING JANUARY 1. The public utilities commission may promulgate rules to implement this subparagraph (III) SUBSECTION (3)(e)(III).
- (4) The prepaid wireless E911 911 charge imposed by this section shall be the only direct E911 911 funding obligation imposed with respect to prepaid wireless telecommunications service in this THE state. No tax, fee, surcharge, or other charge to fund E911 911 shall be imposed by this THE state, any political subdivision of this THE state, or any intergovernmental agency upon a provider, seller, or consumer with respect to the sale, purchase, use, or provision of prepaid wireless telecommunications service.
- (5) (a) The department shall supply information disclosed in any document, report, or return filed in connection with the prepaid wireless 911 charge to the commission or a governing body upon request. Nothing in section 39-21-102 or 39-21-113 or in any other statute related to taxpayers shall be construed to prohibit the department from supplying such information.
- (b) THE DEPARTMENT SHALL SUPPLY INFORMATION REGARDING THE ADMINISTRATION OF THE PREPAID WIRELESS TRUST CASH FUND TO THE

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1	COMMISSION OR A GOVERNING BODY UPON REQUEST.
2	SECTION 7. In Colorado Revised Statutes, repeal and reenact,
3	with amendments, 29-11-103 as follows:
4	29-11-103. Remittance of charges - administrative fees - rules.
5	(1) EVERY SERVICE SUPPLIER PROVIDING SERVICE WITHIN A GOVERNING
6	BODY'S JURISDICTION SHALL COLLECT AN EMERGENCY TELEPHONE
7	CHARGE IMPOSED IN ACCORDANCE WITH SECTION $29\text{-}11\text{-}102$ and the 911
8	SURCHARGE IMPOSED IN ACCORDANCE WITH SECTION 29-11-102.3 FROM
9	ITS SERVICE USERS.
10	(2) THE DUTY TO COLLECT OR REMIT CHARGES COMMENCES AT
11	THE TIME SPECIFIED BY THE GOVERNING BODY IN THE CASE OF AN
12	EMERGENCY TELEPHONE CHARGE OR ON JANUARY 1, 2021, IN THE CASE OF
13	THE $911\mathrm{SURCHARGE}$. THE EMERGENCY TELEPHONE CHARGE AND THE $911\mathrm{CM}$
14	SURCHARGE MUST BE STATED SEPARATELY ON A SERVICE USER'S BILL.
15	(3) A SERVICE SUPPLIER IS LIABLE FOR AN EMERGENCY TELEPHONE
16	CHARGE COLLECTED UNDER THIS PART 1 UNTIL IT IS REMITTED TO THE
17	GOVERNING BODY AND FOR THE 911SURCHARGE UNTIL IT IS REMITTED TO
18	THE COMMISSION. THE AMOUNT REMITTED BY THE SERVICE SUPPLIER
19	MUST REFLECT THE ACTUAL COLLECTIONS BASED ON THE ACTUAL 911
20	ACCESS CONNECTIONS BILLED IN THE GOVERNING BODY'S JURISDICTION.
21	(4) A SERVICE SUPPLIER SHALL REMIT THE 911 SURCHARGE IN
22	ACCORDANCE WITH SECTION 29-11-102.3 AND RULES ADOPTED BY THE
23	COMMISSION.
24	(5) A SERVICE SUPPLIER SHALL REMIT AN EMERGENCY TELEPHONE
25	CHARGE IMPOSED TO THE GOVERNING BODY THAT IMPOSED THE
26	EMERGENCY TELEPHONE CHARGE MONTHLY, ALONG WITH A REPORT IN
27	SUCH FORM AS REQUIRED BY THE GOVERNING BODY. THE SERVICE

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1	SUPPLIER REQUIRED TO FILE THE REPORT SHALL DELIVER THE REPORT,
2	TOGETHER WITH A REMITTANCE OF THE AMOUNT OF THE CHARGE
3	PAYABLE, TO THE OFFICE OF THE GOVERNING BODY. THE AMOUNT OF THE
4	EMERGENCY TELEPHONE CHARGE COLLECTED OR PAID IN ONE MONTH BY
5	THE SERVICE SUPPLIER, LESS THE ADMINISTRATIVE FEE ALLOWED TO THE
6	SERVICE SUPPLIER PURSUANT TO SUBSECTION (6) OF THIS SECTION, SHALL
7	BE REMITTED TO THE GOVERNING BODY BASED ON THE GOVERNING BODY'S
8	JURISDICTION NO LATER THAN THE LAST DAY OF THE MONTH FOLLOWING
9	THE CLOSE OF THE PRECEDING MONTH. THE GOVERNING BODY MAY, BY
10	ORDINANCE OR RESOLUTION AS APPROPRIATE, ESTABLISH PAYMENT
11	PROCEDURES AND SCHEDULES DIFFERENT FROM THOSE IN THIS SECTION,
12	IN WHICH CASE A SERVICE SUPPLIER SHALL REMIT THE EMERGENCY
13	TELEPHONE CHARGE IN ACCORDANCE WITH THE RESOLUTION OR
14	ORDINANCE.
15	(6) From every timely remittance of an emergency
16	TELEPHONE CHARGE TO THE GOVERNING BODY, THE SERVICE SUPPLIER
17	REQUIRED TO REMIT IS ENTITLED TO DEDUCT AND RETAIN TWO PERCENT
18	OF SAID REMITTANCE.
19	(7) (a) THE SERVICE SUPPLIER SHALL MAINTAIN A RECORD OF THE
20	amount of each emergency telephone charge and $911\mbox{surcharge}$
21	COLLECTED AND REMITTED BY SERVICE USER ADDRESS FOR A PERIOD OF
22	THREE YEARS AFTER THE TIME THE CHARGE WAS COLLECTED AND
23	REMITTED. THE SERVICE SUPPLIER SHALL COOPERATE WITH GOVERNING
24	BODIES TO PROVIDE A REASONABLE NUMBER OF RANDOMLY SELECTED
25	SERVICE ADDRESSES FOR VERIFICATION OF COLLECTION AND REMITTANCE
26	AT NO CHARGE.

(b) If a service supplier fails to timely file a report and

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REMIT AN EMERGENCY TELEPHONE CHARGE OR THE 911 SURCHARGE AS REQUIRED BY THIS SECTION, OR IF A SERVICE SUPPLIER FILES AN INCORRECT REPORT OR FAILS TO REMIT THE CORRECT AMOUNT, THE GOVERNING BODY OR THE COMMISSION SHALL ESTIMATE THE AMOUNT OF THE REMITTANCE DUE FOR THE PERIOD OR PERIODS FOR WHICH THE SERVICE SUPPLIER IS DELINQUENT. THE GOVERNING BODY OR THE COMMISSION SHALL MAKE THE ESTIMATE BASED UPON THE INFORMATION AVAILABLE. THE GOVERNING BODY OR THE COMMISSION SHALL COMPUTE AND ASSESS A PENALTY EQUAL TO FIFTEEN PERCENT OF THE ESTIMATE OF THE DELINQUENT AMOUNT, AND SHALL ASSESS INTEREST ON THE DELINQUENT CHARGES AT THE RATE OF ONE PERCENT EACH MONTH FROM THE DATE WHEN DUE UNTIL THE DATE PAID.

(c) EXCEPT AS PROVIDED IN THIS SECTION AND UNLESS SUCH TIME IS EXTENDED BY AGREEMENT PURSUANT TO SUBSECTION (7)(d) OF THIS SECTION, THE AMOUNT OF A DELINQUENT REMITTANCE AND THE PENALTY AND INTEREST OWED UNDER SUBSECTION (7)(b) OF THIS SECTION, OTHER THAN INTEREST ACCRUING THEREAFTER, MUST BE ASSESSED WITHIN THREE YEARS AFTER THE DATE THE INCORRECT REPORT WAS FILED OR THE DELINQUENT REPORT WAS TO BE FILED. A GOVERNING BODY OR THE COMMISSION SHALL NOT FILE A NOTICE OF LIEN, ISSUE A DISTRAINT WARRANT, INSTITUTE A SUIT FOR COLLECTION, OR TAKE OTHER ACTION TO COLLECT THE AMOUNT AFTER THE EXPIRATION OF SUCH PERIOD UNLESS THE GOVERNING BODY OR THE COMMISSION ISSUES A NOTICE OF ASSESSMENT FOR THE AMOUNT WITHIN SUCH PERIOD OR WITHIN AN EXTENDED PERIOD PURSUANT TO SUBSECTION (7)(d) OF THIS SECTION.

(d) If, before the expiration of the time prescribed for the assessment of delinquent amounts in subsection (7)(c) of this

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SECTION, THE GOVERNING BODY OR COMMISSION AND THE SERVICE SUPPLIER CONSENT IN WRITING TO AN ASSESSMENT AFTER SUCH TIME, THE AMOUNT CALCULATED IN ACCORDANCE WITH SUBSECTION (7)(b) OF THIS SECTION MAY BE ASSESSED AT ANY TIME PRIOR TO THE EXPIRATION OF THE PERIOD AGREED UPON. THE PERIOD AGREED UPON MAY BE EXTENDED BY SUBSEQUENT AGREEMENTS IN WRITING MADE BEFORE THE EXPIRATION OF THE PERIOD PREVIOUSLY AGREED UPON. THE GOVERNING BODY OR THE COMMISSION MAY FILE A LIEN AGAINST THE PROPERTY OF THE SERVICE SUPPLIER FOR UP TO ONE YEAR AFTER THE EXPIRATION OF ANY SUCH PERIOD, UNLESS OTHERWISE SPECIFICALLY PROVIDED IN THIS PART 1. (e) THE COMMISSION OR ONE OR MORE GOVERNING BODIES MAY

(e) The commission or one or more governing bodies may conduct an audit of a service supplier's books and records concerning the collection and remittance of the charges authorized by this part 1. A public inspection of the audit and of documents reviewed in the audit is subject to section 24-72-204. The commission and each governing body conducting such an audit are separately responsible for expenses each may incur to conduct the audit. The commission, either on its own motion or in response to a petition from a governing body, may pay the expenses incurred by a governing body as a cost of administering the 911 surcharge in accordance with section 29-11-102.3 (3)(c)(II). The commission shall review such petitions from governing bodies on an expedited basis. In connection with audits performed, service suppliers shall make relevant records available to the auditors at no charge.

(f) THE AUDIT AND APPEAL PROCEDURES ADOPTED BY ORDINANCE OR RESOLUTION AS APPLICABLE IN EACH GOVERNING BODY FOR EXCISE

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1	CHARGES SHALL APPLY TO EMERGENCY TELEPHONE CHARGES. IN THE CASE
2	OF AUDITS CONDUCTED BY OR ON BEHALF OF THE COMMISSION, OR
3	APPEALS PURSUED AGAINST THE COMMISSION, THE COMMISSION SHALL
4	PROMULGATE RULES GOVERNING THE AUDIT AND APPEAL PROCEDURES.
5	(g) PENALTIES AND INTEREST COLLECTED BY THE COMMISSION
6	RELATED TO REMITTANCES OF THE 911 SURCHARGE ARE COLLECTED ON
7	BEHALF OF THE GOVERNING BODIES. THE COMMISSION SHALL DEPOSIT ANY
8	PENALTIES OR INTEREST IN THE 911 SURCHARGE TRUST CASH FUND
9	CREATED IN SECTION 29-11-102.3 (3)(c)(II) AND SHALL DISTRIBUTE THE
10	MONEY IN ACCORDANCE WITH SECTION 29-11-102.3 (3)(c).
11	SECTION 8. In Colorado Revised Statutes, 29-11-104, amend
12	(2)(a) and (3); and repeal (1) and (2)(b) as follows:
13	29-11-104. Use of funds collected. (1) Any governing body
14	imposing the charge authorized by this article may enter into an
15	agreement directly with the supplier of the emergency telephone service
16	or may contract and cooperate with any public agency or with other states
17	or their political subdivisions or with any association or corporation for
18	their political subdivisions or with any association or corporation for the
19	administration of emergency telephone service as provided by law.
20	(2) (a) (I) Except as otherwise provided in paragraph (b) of this
21	subsection (2), funds MONEY collected from the charges THE EMERGENCY
22	TELEPHONE CHARGE imposed pursuant to this article SECTION 29-11-102,
23	THE 911 SURCHARGE IMPOSED PURSUANT TO SECTION 29-11-102.3, AND
24	THE PREPAID WIRELESS 911 CHARGE IMPOSED PURSUANT TO SECTION
25	29-11-102.5 shall be spent by or on Behalf of a governing body
26	solely to pay for:
27	(A) Costs of equipment directly related to the receipt and routing

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1	of emergency calls and installation thereof ASSOCIATED WITH THE LEASE
2	OR PURCHASE, INSTALLATION, ENGINEERING, PROGRAMMING,
3	MAINTENANCE, MONITORING, SECURITY, PLANNING, AND OVERSIGHT OF
4	EQUIPMENT, FACILITIES, HARDWARE, SOFTWARE, AND DATABASES USED TO
5	RECEIVE AND DISPATCH 911 CALLS;
6	(B) Monthly recurring charges CHARGES of service suppliers and
7	basic emergency service providers (BESPs) for the emergency telephone
8	PROVISION OF BASIC EMERGENCY service; which charges shall be billed by
9	the BESP to the governing body of each jurisdiction in which it provides
10	service;
11	(C) Reimbursement of the costs of wireless carriers and BESPs
12	for equipment changes necessary for the provision or transmission of
13	wireless ANI or wireless ALI to a public safety answering point;
14	(D) (C) Costs related to the provision of the emergency
15	notification service and the emergency telephone service, including costs
16	associated with total implementation of both services by emergency
17	service providers, including costs for programming, radios, and
18	emergency training programs EMERGENCY MEDICAL SERVICES PROVIDED
19	BY TELEPHONE, RADIO EQUIPMENT WITHIN THE PSAP, AND TRAINING FOR
20	PSAP PERSONNEL; and
21	(D) COSTS ASSOCIATED WITH THE OPERATION OF EMERGENCY
22	TELEPHONE SERVICE AND EMERGENCY NOTIFICATION SERVICE, INCLUDING
23	RECORDKEEPING, ADMINISTRATIVE, AND FACILITIES COSTS, WHETHER THE
24	FACILITIES ARE LEASED OR OWNED;
25	(E) MEMBERSHIP FEES FOR STATE OR NATIONAL INDUSTRY
26	ORGANIZATIONS SUPPORTING 911; AND
27	(F) Other costs directly related to the continued operation of the

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emergency telephone service and the emergency notification service.

- (II) If moneys are MONEY IS available after the costs and charges enumerated in subparagraph (I) of this paragraph (a) SUBSECTION (2)(a)(I) OF THIS SECTION are fully paid such funds IN A GIVEN YEAR, THE MONEY may be expended for: emergency medical services provided by telephone or the necessary equipment to redirect calls for nonemergency telephone services.
 - (A) PUBLIC SAFETY RADIO EQUIPMENT OUTSIDE THE PSAP; OR
- (B) PERSONNEL EXPENSES NECESSARILY INCURRED FOR A PSAP OR THE GOVERNING BODY IN THE PROVISION OF EMERGENCY TELEPHONE SERVICE
- (b) Funds collected from the charges imposed pursuant to this article may also be spent for personnel expenses necessarily incurred for a public safety answering point. As used in this paragraph (b), "personnel expenses necessarily incurred" includes only expenses incurred for:
- (I) Persons employed to take emergency telephone calls and dispatch them appropriately; and
- (II) Persons employed to maintain the computer data base of the public safety answering point.
- (3) Funds collected A PUBLIC AGENCY SHALL CREDIT MONEY from the charges imposed pursuant to this article shall be credited SECTIONS 29-11-102, 29-11-102.3, AND 29-11-102.5 to a cash fund, apart from the general fund of the public agency, for payments pursuant to subsection (2) of this section. Any moneys MONEY remaining in such cash fund at the end of any fiscal year shall remain therein REMAINS IN THE CASH FUND for payments during any succeeding year; except that, if such emergency telephone service is discontinued, moneys MONEY remaining in the fund

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after all payments to the service suppliers, basic emergency service providers, and all equipment suppliers pursuant to subsection (2) of this section have been made shall be transferred to the general fund of the public agency or proportionately to the general fund of each participating public agency.

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SECTION 9. In Colorado Revised Statutes, **amend** 29-11-105 as follows:

29-11-105. Immunity of providers. (1) No basic emergency service provider or service supplier and no employee or agent thereof OF A BASIC EMERGENCY SERVICE PROVIDER OR SERVICE SUPPLIER shall be liable to any person or entity for infringement or invasion of the right of privacy of any person caused or claimed to have been caused, directly or indirectly, by any act or omission in connection with the installation, operation, maintenance, removal, presence, condition, occasion, or use of emergency service features, automatic number identification (ANI), or automatic location identification (ALI) service and the equipment associated therewith, including without limitation the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service, wireless ANI service, or wireless ALI service, and that arise out of the negligence or other wrongful act of the provider or supplier, the customer SERVICE USER OR CONSUMER, the governing body or any of its users, agencies, or municipalities, or the employee or agent of any of said persons and entities. In addition, no basic emergency service provider or service supplier, or any employee or agent thereof shall be liable for any damages in a civil action for injuries, death, or loss to person or property incurred as a result of any act or omission of such provider, service supplier,

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1	employee, or agent in connection with developing, adopting
2	implementing, maintaining, enhancing, or operating an emergency
3	telephone service unless such damage or injury was intentionally caused
4	by or resulted from gross negligence of the provider, supplier, employee,
5	or agent.
6	(2) NO PROVIDER OF PSAP EQUIPMENT, SYSTEMS, OR SOFTWARE,
7	OR SUPPLIER OF NETWORKING, HOSTED PSAP SERVICES, IT OR OTHER
8	SERVICES INCLUDING SUPPORT OF PSAP EQUIPMENT, SYSTEMS OR
9	SOFTWARE AND CYBERSECURITY SERVICES, NOR ANY OF THEIR EMPLOYEES
10	OR AGENTS SHALL BE LIABLE FOR ANY DAMAGES IN A CIVIL ACTION FOR
11	INJURIES, DEATH, OR LOSS TO PERSON OR PROPERTY INCURRED AS A
12	RESULT OF ANY ACT OR OMISSION OF SUCH PROVIDER, SERVICE SUPPLIER
13	EMPLOYEE, OR AGENT IN CONNECTION WITH INSTALLATION, UPGRADING
14	PATCHING, INTEGRATION, MAINTENANCE, SUPPORT OR PROVISION OF SUCH
15	EQUIPMENT, SYSTEMS, SOFTWARE, OR SERVICES USED BY A PSAP UNLESS
16	SUCH DAMAGE OR INJURY WAS INTENTIONALLY CAUSED BY OR RESULTED
17	FROM GROSS NEGLIGENCE OF THE PROVIDER, SUPPLIER, EMPLOYEE, OR
18	AGENT.
19	SECTION 10. In Colorado Revised Statutes, add 29-11-107 as
20	follows:
21	29-11-107. 911 dialing and calling capabilities of multi-line
22	telephone systems - rules. (1) INSTALLERS, MANAGERS, OR OPERATORS
23	OF MLTS IN COLORADO SHALL MEET THE REQUIREMENTS SET FORTH IN 47
24	U.S.C. SEC. 623 AND ANY OTHER APPLICABLE FEDERAL LAW.
25	(2) THE COMMISSION, BY RULE, SHALL CREATE A MECHANISM FOR
26	PUBLIC REPORTING OF VIOLATIONS OF THIS SECTION AND SHALL FORWARD

REPORTS IT RECEIVES TO THE APPROPRIATE FEDERAL AUTHORITIES.

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1	SECTION 11. In Colorado Revised Statutes, 40-15-208, amend
2	(2)(a)(I)(B) as follows:
3	40-15-208. High cost support mechanism - Colorado high cost
4	administration fund - creation - purpose - operation - rules - report
5	- repeal. (2) (a) (I) The commission is hereby authorized to establish a
6	mechanism for the support of universal service, also referred to in this
7	section as the "high cost support mechanism", which must operate in
8	accordance with rules adopted by the commission. The primary purpose
9	of the high cost support mechanism is to provide financial assistance as
10	a support mechanism to:
11	(B) Provide access to broadband service AND UPGRADES TO
12	WIRELESS 911 SERVICE in unserved areas pursuant to this section and
13	section 40-15-509.5 only.
14	SECTION 12. In Colorado Revised Statutes, 40-15-509.5,
15	amend (3), (7), (8) introductory portion, and (8.5)(a); and add (8.1) as
16	follows:
17	40-15-509.5. Broadband service - report - broadband
18	deployment board - broadband administrative fund - creation -
19	definitions - repeal. (3) The commission may allocate the Colorado high
20	cost support mechanism, established under section 40-15-208 and
21	referred to in this section as the "HCSM", for the deployment of
22	broadband service AND UPGRADES TO WIRELESS 911 SERVICE in unserved
23	areas of the state pursuant to this section and section 40-15-208 only. The
24	commission may fund the deployment of broadband service AND
25	UPGRADES TO WIRELESS 911 SERVICE in unserved areas of the state
26	through use of the HCSM surcharge and surcharge rate in effect on
27	January 1, 2018. Pursuant to subsection (4) of this section and consistent

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with sections 40-15-207 and 40-15-208, the commission shall determine funds available for broadband deployment, UPGRADES TO WIRELESS 911 SERVICE, and the administration of the board as prescribed in section 40-15-208 or from the HCSM money that it determines is no longer required by the HCSM to support universal basic service through an effective competition determination. The money available for broadband deployment AND UPGRADES TO WIRELESS 911 SERVICE shall be maintained by the HCSM third-party contractor and held in a separate account from money used for basic voice service. Money held for broadband deployment shall not be disbursed for basic voice service, and money held for basic voice service shall not be disbursed for broadband deployment. The commission shall only disburse money for broadband deployment AND WIRELESS 911 grants from the HCSM as directed by the board. Nothing in this section increases any surcharge rate charged to help fund the HCSM.

- (7) The board shall provide notice to and requests for proposals from incumbent providers, incumbent broadband providers, and local entities about the board's purpose to deploy broadband service AND UPGRADE WIRELESS 911 SERVICE in unserved areas. The board shall ensure that both the manner and amount of notice provided under this subsection (7) are adequate and equitable for all potentially eligible applicants.
- (8) The board shall direct the commission to transfer money, in a manner consistent with this section, from the account for broadband deployment established in the HCSM to approved grant applicants. FOR GRANT APPLICATIONS FOR BROADBAND DEPLOYMENT, the board shall develop criteria for awarding money for new projects into unserved areas,

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1	including:
2	(8.1) FOR GRANT APPLICATIONS FOR UPGRADES TO WIRELESS 911
3	SERVICE, THE BOARD SHALL DEVELOP CRITERIA FOR AWARDING MONEY
4	FOR PROJECTS IN UNSERVED AREAS TO ALLOW WIRELESS CARRIERS TO
5	UPGRADE INFRASTRUCTURE, SOFTWARE, AND TECHNOLOGY AS NECESSARY
6	FOR THE PROVISION OF WIRELESS 911 SERVICE, INCLUDING SPECIFIC
7	CALLER LOCATION INFORMATION. THE CRITERIA MUST INCLUDE:
8	(a) AN APPLICATION PROCESS THAT PLACES THE BURDEN ON THE
9	APPLICANT TO PROVE THAT THE PROPOSED PROJECT MEETS ELIGIBILITY
10	REQUIREMENTS ESTABLISHED BY THE BOARD;
11	(b) A METHOD TO EVALUATE THE NEED FOR FINANCIAL
12	ASSISTANCE IN ORDER TO ENSURE ADEQUATE WIRELESS 911 SERVICE IN AN
13	AREA;
14	(c) A GRANT AWARD PROCESS THAT CONSIDERS THE EQUITABLE
15	GEOGRAPHIC DISTRIBUTION OF AWARDS AND PROVIDES FOR AN APPEALS
16	PROCESS FOR ANY PARTY AGGRIEVED BY AN AWARD OR DENIAL OF GRANT
17	MONEY; AND
18	(d) REPORTING AND ACCOUNTABILITY REQUIREMENTS FOR A
19	PROJECT RECEIVING FINANCIAL SUPPORT FROM THE FUND.
20	(8.5) (a) The board shall deny an application FOR BROADBAND
21	DEPLOYMENT that contains an area that does not meet the definition of
22	unserved area and shall grant an appeal to an incumbent broadband
23	provider that demonstrates, by a preponderance of the evidence, that an
24	area covered by an application does not meet the definition of unserved
25	area.
26	SECTION 13. In Colorado Revised Statutes, 24-33.5-2103
27	amend (10) as follows:

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1	24-33.5-2103. Definitions. As used in this part 21, unless the
2	context otherwise requires:
3	(10) "Public safety 911 answering point" has the same meaning
4	as defined in section 29-11-101 (6.5) SECTION 29-11-101 (24).
5	SECTION 14. In Colorado Revised Statutes, 25-3.5-903, amend
6	(1)(c) as follows:
7	25-3.5-903. Definitions. As used in this part 9, unless the context
8	otherwise requires:
9	(1) "Emergency medical services organization" means:
10	(c) Public safety answering points, as defined in section
11	29-11-101 (6.5), C.R.S. SECTION 29-11-101 (24), performing emergency
12	medical dispatch.
13	SECTION 15. In Colorado Revised Statutes, 29-11-102.7,
14	amend (2)(b) and (3)(a) as follows:
15	29-11-102.7. Imposition of telecommunications relay service
16	surcharge on prepaid wireless - rules - definitions. (2) (b) (I) Along
17	with the prepaid wireless E911 charge 911 CHARGE, as defined in section
18	29-11-102.5 (1)(c) and collected under section 29-11-102.5 (2), the seller
19	shall collect the prepaid wireless TRS charge from the consumer on each
20	retail transaction occurring in this state. The amount of the prepaid
21	wireless TRS charge shall be either disclosed to the consumer or
22	separately stated on an invoice, receipt, or other similar document the
23	seller provides to the consumer. The amount of the prepaid wireless TRS
24	charge and the amount of the prepaid wireless E911 charge 911 CHARGE
25	may be stated on an invoice, receipt, or other documentation together as
26	a single line item and as a single charge. A seller shall elect to either
27	disclose or separately state the charge and shall not change the election

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1	without the written consent of the department.
2	(II) For purposes of this paragraph (b) SUBSECTION (2)(b), a retail
3	transaction occurs in Colorado if one of the circumstances set forth in
4	section 29-11-102.5 (2)(b)(II) SECTION 29-11-102.5 (2)(d)(II) is met.
5	(3) (a) The seller shall remit any collected prepaid wireless TRS
6	charges to the department at the times and in the manner provided in part
7	1 of article 26 of title 39. C.R.S. The department shall establish, by rule,
8	registration and payment procedures that substantially coincide with the
9	registration and payment procedures that apply under part 1 of article 26
10	of title 39. C.R.S. A seller may remit prepaid wireless TRS charges and
11	prepaid wireless E911 charge 911 CHARGES, as defined in section
12	29-11-102.5 (1)(c), together to the department of revenue as a single
13	remittance. A seller is subject to the penalties under part 1 of article 26 of
14	title 39, C.R.S., for failure to collect or remit a prepaid wireless TRS
15	charge in accordance with this section.
16	SECTION 16. In Colorado Revised Statutes, 39-21-119.5,
17	amend (2)(s) as follows:
18	39-21-119.5. Mandatory electronic filing of returns -
19	mandatory electronic payment - penalty - waiver - definitions.
20	(2) Except as provided in subsection (6) of this section, the executive
21	director may, as specified in subsection (3) of this section, require the
22	electronic filing of returns and require the payment of any tax or fee due
23	by electronic funds transfer for the following:
24	(s) Any prepaid wireless E911 charge 911 CHARGE report required
25	to be filed and payment required to be made pursuant to section
26	29-11-102.5 (3); and
27	SECTION 17 In Colorado Revised Statutes 40-2-131 amend

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(2) as follows:

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2 **40-2-131. State of 911 report.** (2) In developing the report each 3 year, the commission shall consult with public safety answering points as 4 defined in section 29-11-101 (6.5) SECTION 29-11-101 (24), 911 governing bodies as defined in section 29-11-101 (4) SECTION 29-11-101 5 6 (16), and statewide organizations that represent public safety agencies. 7 **SECTION 18.** In Colorado Revised Statutes, repeal 29-11-100.5 8 and 29-11-106. 9 **SECTION 19.** Act subject to petition - effective date. This act 10 takes effect at 12:01 a.m. on the day following the expiration of the 11 ninety-day period after final adjournment of the general assembly (August 12 5, 2020, if adjournment sine die is on May 6, 2020); except that, if a 13 referendum petition is filed pursuant to section 1 (3) of article V of the 14 state constitution against this act or an item, section, or part of this act 15 within such period, then the act, item, section, or part will not take effect 16 unless approved by the people at the general election to be held in 17 November 2020 and, in such case, will take effect on the date of the 18 official declaration of the vote thereon by the governor.

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