Chapter 487

(House Bill 270)

AN ACT concerning

Business Regulation – Innkeepers – Maintenance of Guest Records and Employee Human Trafficking Awareness Training and Policy

FOR the purpose of requiring innkeepers to establish and maintain a certain record-keeping system for guest transactions and receipts; requiring the Governor's Office of Crime Prevention, Youth, and Victim Services and the Maryland Department of Labor to approve certain training programs regarding human trafficking; requiring innkeepers to take certain actions to provide employees with training on the prevention, identification, and reporting of human trafficking; and generally relating to innkeepers and human trafficking.

BY repealing and reenacting, without amendments,

Article – Business Regulation

Section 15–201

Annotated Code of Maryland

(2015 Replacement Volume and 2021 Supplement)

BY adding to

Article – Business Regulation

Section 15-209 and 15-210

Annotated Code of Maryland

(2015 Replacement Volume and 2021 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article – Business Regulation

15-201.

- (a) In this subtitle the following words have the meanings indicated.
- (b) "Innkeeper" means the owner, operator, manager, or keeper of a lodging establishment, or the agent of an owner, operator, manager, or keeper of a lodging establishment.
- (c) "Lodging establishment" means an inn, hotel, motel, or other establishment that has at least four rooms available for a fee to transient guests for lodging or sleeping purposes.

15–209.

- (A) AN INNKEEPER SHALL ESTABLISH AND MAINTAIN A COMPUTERIZED RECORD-KEEPING SYSTEM OF ALL GUEST TRANSACTIONS AND RECEIPTS.
- (B) A RECORD MAINTAINED IN ACCORDANCE WITH THIS SECTION SHALL BE RETAINED BY THE INNKEEPER FOR NOT LESS THAN 6 MONTHS AFTER THE DATE OF THE CREATION OF THE RECORD.

15–210.

- (A) (1) THE GOVERNOR'S OFFICE OF CRIME PREVENTION, YOUTH, AND VICTIM SERVICES AND THE DEPARTMENT SHALL APPROVE EDUCATIONAL TRAINING PROGRAMS FOR THE ACCURATE AND PROMPT IDENTIFICATION AND REPORTING OF SUSPECTED HUMAN TRAFFICKING.
- (2) A TRAINING PROGRAM APPROVED UNDER THIS SUBSECTION MUST INCLUDE A VIDEO PRESENTATION THAT:
 - (I) DEFINES:
 - 1. EXPLOITATION OF A CHILD; AND
 - 2. HUMAN TRAFFICKING; AND
 - (II) OFFERS GUIDANCE TO EMPLOYEES OF INNKEEPERS ON:
- 1. RECOGNIZING POTENTIAL VICTIMS OF HUMAN TRAFFICKING;
- 2. THE DIFFERENCES BETWEEN LABOR AND SEX TRAFFICKING THAT ARE SPECIFIC TO THE HOTEL INDUSTRY;
- 3. ACTIVITIES COMMONLY ASSOCIATED WITH HUMAN TRAFFICKING; AND
- 4. THE ROLE OF EMPLOYEES IN REPORTING AND RESPONDING TO HUMAN TRAFFICKING.
- (B) (1) AN INNKEEPER SHALL PROVIDE A NEW EMPLOYEE OF THE LODGING ESTABLISHMENT WITH THE ANNUAL TRAINING DESCRIBED IN SUBSECTION (A) OF THIS SECTION WITHIN $\frac{45}{90}$ DAYS AFTER THE DATE THE EMPLOYEE IS HIRED.

- (2) (I) EXCEPT AS PROVIDED IN SUBPARAGRAPH (II) OF THIS PARAGRAPH, ON OR BEFORE OCTOBER 1, 2023, AND EACH OCTOBER 1 THEREAFTER, AN INNKEEPER SHALL CERTIFY TO THE DEPARTMENT THAT ALL EMPLOYEES OF THE LODGING ESTABLISHMENT HAVE RECEIVED THE ANNUAL TRAINING PRESCRIBED BY THIS SECTION.
- (II) THE REQUIREMENT UNDER THIS PARAGRAPH DOES NOT APPLY TO AN EMPLOYEE FOR WHOM FEWER THAN $45\,90$ DAYS HAVE ELAPSED SINCE THE DATE THE EMPLOYEE WAS HIRED.
 - (C) AN INNKEEPER SHALL:
- (1) ESTABLISH A PROCEDURE FOR REPORTING POTENTIAL INSTANCES OF HUMAN TRAFFICKING BY:
 - (I) AN EMPLOYEE TO THE INNKEEPER; OR
 - (II) THE INNKEEPER TO THE:
 - 1. LAW ENFORCEMENT; OR
- 2. THE NATIONAL HUMAN TRAFFICKING RESOURCE CENTER HOTLINE; AND
- 3. THE GOVERNOR'S OFFICE OF CRIME PREVENTION, YOUTH, AND VICTIM SERVICES;
- (2) DEVELOP AND IMPLEMENT A HUMAN TRAFFICKING PREVENTION POLICY FOR THE INNKEEPER'S EMPLOYEES THAT INCLUDES HOW TO:
 - (I) RECOGNIZE POTENTIAL VICTIMS OF HUMAN TRAFFICKING;
- (II) RESPOND TO AN INDIVIDUAL WHO MAY BE OR IS A VICTIM OF HUMAN TRAFFICKING; AND
- (III) CONNECT AN INDIVIDUAL WHO MAY BE OR IS A VICTIM OF HUMAN TRAFFICKING WITH ANY AVAILABLE RESOURCES; AND
- (3) POST PROMINENTLY THE SIGN DEVELOPED BY THE DEPARTMENT UNDER § 15–207 OF THIS SUBTITLE IN A LOCATION CONSPICUOUS TO THE INNKEEPER'S EMPLOYEES.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2022.

Enacted under Article II, § 17(c) of the Maryland Constitution, May 29, 2022.